



Tech Info Library

Lisa: Error Numbers

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Security: Everyone

Lisa: Error Numbers

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The most common error numbers are described both in the Lisa 1 Owner's Guide (Appendix 3, p. I7 and Appendix 6, p. I25), and in the Lisa 2 Owner's Guide (Appendix 3, p. G59, and on pp. C49-C58). These error messages usually simply indicate a general problem.

Other more specific error messages are located in the Workshop manual. There are three types of error numbers that can be displayed:

1. A single number: xxx

This may be located in the Workshop manual. The number means the error occurred in code located in the Filer. The only exception is if the number starts with a 6 (e.g., 648), in which case the error is related to printing.

2. Two numbers: xxx/xxx

The first number refers to a location in the lower levels of the operating system; the second number is the error code. Sometimes these numbers are reversed, so it's best to look up both in the Workshop manual.

3. Three numbers: xxx/yyy/zzz

xxx: Indicates the system program that died.
yyy: The error number indicating why it died.
zzz: The actual code address where the error occurred.

If you get one of these three-number codes and the first one happens to be a 1033, the second number indicates the problem:

Error	Meaning	Solution
7	I/O problem	reinstall software
10	Parity Error	replace memory
21, 22	program error	none
26, 27	bad source, bad memory	

Here are some other errors that occur during startup. These error numbers in 10700 range are usually accompanied by a crossed out Lisa. Following is a list of these errors:

Error	Meaning
10725	Damaged file system or file contents
10726	Profile error, problem with boot tracks
10727	Memory Error
10728	Boot file is missing or damaged
10729	"
10730	"
10731	"
10732	"
10735	"
10736	"
10737	"

If you encounter one of the above errors:

1. Reinstall the startup software. Refer to p. D50 in the Lisa 1 Owner's Guide, p. C24 in the Lisa 2 Owner's Guide or p. 160 in the Lisa (7/7) Office System manual.
2. If step 1 doesn't work, repair the hard disk, then repeat step 1.
3. If step 2 doesn't work, you may have bad Office System diskettes. Obtain another set, then try steps 1 and 2 again.
4. If steps 1 thru 3 haven't worked, you'll need to reload the software. First, though, erase the information currently stored on your hard disk.

To save documents store on your hard disk:

1. Connect your Profile, if you're using one, to another Lisa and save any files if you can. If you're using a Lisa 2/10, start up your system with another ProFile, then save your documents to it.
2. Then reinstall your software on the hard disk, erasing the present software.

Good Things to Know About Lisa

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