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## LaserWriter Problem/Cure: New Cartridge Gives Lighter Print

Revised: 1/17/92  
Security: Everyone

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This article last reviewed: 24 February 1988

PROBLEM DESCRIPTION: After a new toner cartridge is installed, the LaserWriter prints lighter than it did with the other toner cartridge.

CAUSE: The new toner cartridge's print may seem lighter, but it is actually still within specification. However see "CURE" below for the things you can do to improve print quality.

- CURE:
1. Turn the Print Density dial located on the back of the printer, one graduation higher.
  2. Make 100 to 200 copies to break in the toner cassette.
  3. Return the Print Density dial to its normal range for the remaining life of the toner cartridge.
  4. Make sure that the paper being used is 16 to 20 pound paper stock.

If this cure does not resolve the problem, the problem may be with the LaserWriter itself. Go to the LaserWriter Technical Procedures to obtain a general troubleshooting procedure for this product.

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Tech Info Library Article Number:1829