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ImageWriter II Print Quality

Revised: 1/17/92
Security: Everyone

ImageWriter II Print Quality

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PROBLEM DESCRIPTION: The ImageWriter II produces blurred print when used with the Macintosh in "high quality mode".

BEFORE YOU START: Familiarize yourself with the ImageWriter II Technical Procedures.

CAUSE: The wrong print driver might be installed (such as 2.2).

CURE: Install ImageWriter driver version 2.3 or higher.

OTHER POSSIBLE CAUSES/CURES: "Over inking" might occur when using a new ribbon with porous paper. The thickness lever might be adjusted too far forward. Some applications might require that an older driver be used.

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