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Macintosh Displays Single Raster Line

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Security: Everyone

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PROBLEM DESCRIPTION: The Macintosh displays a single white raster line. The line is usually positioned horizontally or vertically across the screen.

BEFORE YOU START: Familiarize yourself with Macintosh Technical Procedures. ALWAYS DISCHARGE THE CRT TO THE "GROUND LUG". The Macintosh uses an isolated ground. Performing a discharge to the chassis will DESTROY the logic board!

CAUSE: In most cases this is an indication of a faulty Power Supply Board but there exists a possibility that more than one module is defective.

CURE: Replace the modules in the following order:

1. Replace the power supply and test. If the system is still inoperative perform Step 2.
2. Replace the Logic Board. If the system is still inoperative perform Step 3.
3. Replace the CRT. If the system is still inoperative perform Step 4.
4. Replace the Power Supply and the Logic board as a set.

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