# Tech Info Library

## ImageWriter LQ: Bin Selection And Envelope Feeder Problems

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Security:       Everyone


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If you have installed additional feeder bins and envelope attachments to
your ImageWriter LQ, you may experience one of both of the following
problems:

Bin Selection: The application used with your ImageWriter LQ will not switch
bins successfully. Even though you may want to print from first one bin,
then another, the ImageWriter will only print the complete job from the
first bin selected.

Envelope Feeder: With the envelope feeder fitted, the first envelope is fed
through without being printed; then, several envelopes try to make their way
around the platen at the same time.

The Solutions:

Bin Selection
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This is an application problem -- not a print driver problem. If the
application in use treats every page of a document as a separate print job,
bin selection is negated.

For the bin selection to be effective, an application must know that a job
consists of more than one page and that these pages are to be treated as
extensions of the first page.

Envelope Feeder
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For the envelope problem, try fanning and flexing the envelopes before
inserting them into the feeder.

Another thing that might help is to load fewer envelopes in the feeder.
Excessive tension caused by the weight of the envelopes or by having too
many envelopes in the feeder may be creating sufficient friction between the
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envelopes to cause the multifeed situation.

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