Tech Info Library

Aristotle: When New Users Aren't Recognized

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Revised:        12/4/89
Security:       Everyone
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This article last reviewed: 23 October 1989

TOPIC ---

I set up an AppleShare network at a school. This network consists of one
Macintosh SE/30 with 4MB RAM and an 80MB hard disk. There are 15 Apple IIGS
computers set up as workstations over PhoneNET cabling.

On day 1, we input approximately 210 users (all in the student group except for
one teacher). These all appeared in Aristotle, and we were able to set up
classes (approximately 10 classes). Everything worked fine up to this point.

On day 2, we input approximately 12 more users. We put them into the Macintosh
SE/30, assigned them to the student group, set their startup application,
restored their startup access, and saved the users and groups. Aristotle,
however, did not rebuild the user list to include these new people. We
reinstalled Aristotle and AppleShare, and they still do not appear in
Aristotle.

I have an identical setup at another site, so I do have experience with this
system. I need a solution -- short of starting from scratch and putting all
227 users in again.

DISCUSSION -------------------------------------

There are several different reasons why Aristotle may not recognize new users
that are added to the AppleShare server. Here are a number of important
factors to check:

For all users starting up GS/OS from the server:

- AppleShare privileges must allow the user to See Files and Folders in the
  GS/OS System Folder and all folders within it. If the startup
  application is set to "Finder", AppleShare privileges must allow them to
  See Files in the Icons folder.

For all users on Aristotle:

- All users who will be Aristotle teachers must have their primary group
  set to "Teacher".

- All users who will be Aristotle students must have their primary group
  set to "Student".

- A Teacher's AppleShare startup application can be set to "Management" or
  "Finder", depending on your preferences. The startup application for
  students can be set to "Display" or "Finder", but setting it to anything
  other than Display tends to defeat much of Aristotle's purpose. The
  startup prefix for all of these users should be set to the folder that
  contains their individual startup applications.

Also:

- AppleShare privileges for the Users folder on the server must allow the
  Owner, Group, and Everyone to See Folders, and the folder's group should
  be "Teacher".

- The individual folders for Aristotle students and teachers within the
  Users folder must have their AppleShare privileges set to allow the
  Owner, Group, and Everyone to See Folders and See Files, and the Owner
  and Group to Make Changes. Also, the Group of these folders must be set
  to "Teacher". This is most easily accomplished by setting each user's
  group at the same time you create the user.

  The AppleShare File Server software creates user folders as users are
  created. If you assign a user to a group when the user is created, then the
  user's folder is assigned to that group also.

- The Aristotle folder, and all folders within it, must have their
  AppleShare privileges set to allow the Owner, Group, and Everyone to See
  Files and See Folders, and the Owner and Group to Make Changes.

Chances are, one of these setups is incorrectly set in your system.

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Tech Info Library Article Number:4680