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AppleFAX Modem 1.2: Upgrade and Compatibility Information 5/96

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Security: Everyone

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TOPIC -----

This article describes the AppleFAX Modem Version 1.2 upgrade and how to get it. It covers the following topics:

- Upgrades: what you get
- How to get the upgrade
- Compatibility
- Tested products

DISCUSSION -----

Upgrades: What You Get

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The AppleFAX Modem Version 1.2 upgrade consists of:

- 1) AppleFAX software version 1.2 diskette, including:
 - AppleFAX resource
 - AppleFAX application
 - New "read me" file

Note: This software is incompatible with System 7 and higher and should not be used if you are using System 7 or higher.

- 2) AppleFAX firmware version 1.2, a single ROM chip

All AppleFAX Modems shipped after February 13, 1989 contain Version 1.2 of firmware ROMs and Version 1.2 of software.

How to Get the Upgrade

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A no-charge upgrade for owners of previous AppleFAX versions is available through the following channels:

Firmware ROMs

Version 1.2 of the firmware ROM (Apple part number 342-0387) has been available through AppleFAX dealers as a no-charge service upgrade since November, 1988. AppleFAX owners who have upgraded the firmware in their modems since November 1988 do not need to bring their modems in again.

This firmware ROM should be installed by an authorized Apple Servicing Dealer. We recommend against owners installing the ROM themselves.

AppleFAX Software

Version 1.2 of AppleFAX software is available to all authorized Apple Servicing Dealers. Dealers are free to distribute this software to their customers. The software is available on AppleLink and on other major, electronic-information services. Here is the path to find the software on AppleLink:

Support

 Problem Resolution

 Tools & Utilities

 Apple Software Archives

 Peripheral Software

After obtaining the new software, a user should copy the new AppleFAX resource into the System folder (replacing the previous version) and then copy the new AppleFAX application program into the folder containing the previous version of the application (replacing it also). In addition, the "Read Me" file has been updated with new information on application and system compatibility.

Compatibility

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The AppleFAX Modem conforms to published CCITT Group 3 facsimile standards. In addition to adhering to these specifications, Apple has tested over 40 Group 3 facsimile machines from the major manufacturers of these devices over varying phone-line conditions.

While no significant problems remained during testing, Apple does not guarantee that AppleFAX will always work with each fax machine due to phone line and equipment variations.

Tested Products

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The following products have been tested with the AppleFax Modem:

- ALCATEL 3533
- CANON 220
- CANON 230
- CANON 320E
- CANON 510
- CANON FX 84
- DEX 370
- DEX 4200
- FOTOREX FAX 2000
- HARRIS/3M 2110
- HARRIS/3M 2127
- HARRIS/3M EMT 9140
- HARRIS/3M EMT 9145
- HARRIS/3M 9165
- HITACHI HIFAX 46
- HITACHI HF490
- INTERSCAN 7000
- KONIKA FAX 300
- MURATA F30
- MURATA F50
- MURATA IMAGEMATE
- NEC BIT 3
- NEC SYSTEM PF-1
- OKIFAX OF-10
- PANAFAX PX 100
- PANAFAX PX100A
- PANAFAX 400 AD
- PANAFAX UF 640
- PITNEY BOWES 8000
- PITNEY BOWES 8100
- PITNEY BOWES 8200
- RICOH RAPICOM 60
- RICOH RAPICOM 120
- RICOH RAPICOM 205
- RICOH RAPICOM 230
- RICOH RAPICOM 530
- RICOH RAPICOM 3300
- RICOH RAPICOM 5000
- SHARP FO-200
- SHARP FO-700
- SHARP FO-3100
- XEROX TELECOPIER 295

Article Change History:

30 May 1996 - Corrected minor typographical error.

28 Jun 1993 - Included AppleLink path. Noted software incompatibility with System 7 and higher.

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