



Tech Info Library

FastPath 4: Problem and Fix

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Security: Everyone

FastPath 4: Problem and Fix

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TOPIC -----

This article discusses a potential problem with Kinetics FastPath 4.

DISCUSSION -----

Here is a problem that may occur with Kinetics FastPath 4:

Symptoms:

- Affected FastPaths may reset at irregular intervals, resulting in a loss of network configuration and zones (i.e. the indicator lights on the front panel cycle continuously).
- On power up, the unit may not pass self-verification (i.e. all front panel indicator lights are on continuously).

Problem Description/Fix:

The DC power cable harness that connects the power supply to the main PRINTED CIRCUIT BOARD assembly may become loose, causing interference with the voltage regulation circuitry. To insure a consistent supply of voltage to the PRINTED CIRCUIT BOARD, the cable should be soldered to the power supply and PRINTED CIRCUIT BOARD.

All units manufactured since 1 October 1989 have this fix incorporated. The ECN (Engineering Change Notice) level has changed to #2446, Rev. N, which is stamped on the outside of the shipping box.

(NOTE: "Rev. J" still appears on the UNDERSIDE of the corrected FastPath unit.)

Solutions for units in the field:

..TIL04941-FastPath_4-Problem_and_Fix_(TA40721).pdf

Warranty rework is provided for FastPath 4s displaying the above symptoms.
Please contact Novell Customer Service for help.

For more information, search under: "Novell"

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