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VideoWorks Accelerator: Macintosh IIci Incompatibility

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Security: Everyone

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TOPIC -----

I have a Macintosh IIci with System Software 6.0.4, a MacroMind accelerator, and PhotoMac. I get the error message, "System needs the Jackson Pollock software patch or system may not start up". Have you heard of this error?

DISCUSSION -----

Receiving the error message, "System needs the Jackson Pollock software patch or system may not start up", indicates that the application isn't calling 32-Bit QuickDraw properly. Alternatives include not using 32-Bit QuickDraw or obtaining an update from the software manufacturer that corrects this incompatibility.

Some versions of VideoWorks Accelerator aren't compatible with 32-Bit QuickDraw nor with the Macintosh IIci. Running it under these configurations results in the above error message. A revision of Accelerator that fixes this problem is now available. It is free of charge to Accelerator owners on a request basis only.

PhotoMac is reportedly compatible with the Macintosh IIci and 32-Bit QuickDraw.

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