



Tech Info Library

Full Impact: Steps to Recover a Corrupted File

Revised: 6/24/90
Security: Everyone

Full Impact: Steps to Recover a Corrupted File

=====
This article last reviewed: 27 February 1990

TOPIC -----

I am having a problem when editing a Full Impact 1.1. file. The file is a weekly report, which is a spreadsheet containing data, formulas, paragraphs, and charts. I update the information weekly to generate a new weekly report. Updating includes changing the date, data, and charts and recalculating the formulas. For several weeks, I had been doing the updating without any problem. However, today, the system froze when I tried to change the date.

Specifically:

- 1) I opened the file.
- 2) I clicked on the cell containing the date information.
- 3) I edited the date.
- 4) I pressed the Return key.

Normally after pressing the Return key, the active cell is the cell below the Date cell. However, this time the screen froze and stopped at the same Date cell. The arrow pointer was still working. That is, it was free to move around the screen. I typed Command-period, but nothing happened. The only way to clear the screen was to restart the system.

I also tried this on other cells, and the same thing happened.

Do you have any idea what caused this problem?

DISCUSSION -----

We suspect that the file has become corrupted, but before throwing it away, you may want to try these steps:

- 1) Open the damaged file, save a copy under a different name, and try to use the copy.
- 2) Re-install the System Software.
- 3) Repair the volume the file is stored on using Disk First Aid or a similar program.
- 4) Since the system crashed, try rebuilding the Desktop file by holding down the Option and Command keys while restarting.

If these steps don't help, you may be able to copy the information from the old spreadsheet, and paste it into a new one. If you have to recreate the spreadsheet, you might want to print copies of the spreadsheet, both the values and the formulas (this is possible with Microsoft Excel and other spreadsheets, and we assume it is possible to print formulas with Full Impact, too).

Copyright 1990 Apple Computer, Inc.

Tech Info Library Article Number:5236