



Tech Info Library

PrintMonitor Error -36: Corrupted Volume or WDEF Virus (11/94)

Revised: 11/14/94
Security: Everyone

PrintMonitor Error -36: Corrupted Volume or WDEF Virus (11/94)

=====
Article Created: 6 March 1990
Article Reviewed/Updated: 14 November 1994

TOPIC -----

I am getting an interesting error:

Print Monitor found an internal problem:

where = 80
why = -36

The system configuration is:

Macintosh IICx
System Software 6.0.3
Background Printing: On

The problem occurs with different applications.

DISCUSSION -----

This error indicates that Print Monitor encountered an I/O error while trying to open/create the "Spool Folder" or creating the "Spool File". This usually means that the disk that Print Monitor is trying to write to is somehow corrupted. The solution is to back up the disk and reformat it. It is also possible that a virus, such as WDEF, is causing the problem.

Article Change History:
14 Nov 1994 - Reviewed for technical accuracy.

Support Information Services

Copyright 1990-94, Apple Computer, Inc.

Tech Info Library Article Number:5285