

ImageWriter II: Text Collides When Printing in Courier 9 and 10

Revised: 6/29/90 Security: Everyone

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TOPIC -----

I have a Macintosh SE running System Software 6.0.4. I use several word processing programs, mostly Microsoft Works 2.0. When I print in Courier 9-point, the ImageWriter II runs words together, either by not spacing between words or by printing the first letter of one word over the last letters of the preceding word. In effect, this is a horizontal compression problem.

I was able to duplicate this problem with a different ImageWriter II attached to a Macintosh II. When I ran Microsoft Works, the text was compressed in a number of places. I didn't test other font sizes.

Can you explain what is happening?

DISCUSSION -----

We were able to duplicate the problem when printing in "Best" mode. We tested other fonts in 9-point and found that only Courier showed these problems. Courier 10 is actually worse than Courier 9.

We don't have an explanation and have forwarded print samples and test results to the proper organization.

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