



Tech Info Library

PrintMonitor: LaserWriter Timeout Messages

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Security: Everyone

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TOPIC -----

If a few users are on the same network sharing a LaserWriter and one of them has sent a print job of many (say 100) pages to the LaserWriter, then the others have to wait for that job to be finished to capture the LaserWriter for their print job.

If they work under MultiFinder, and background printing has been activated in the Chooser, during the large print job, the print jobs of others will be spooled to their local disks without being canceled because of a timeout error.

Perhaps you can tell me if PrintMonitor has its own timeout mechanism and if so, is it possible to alter the timeout values by patching some code/resource?

DISCUSSION -----

PrintMonitor returns the message in question after the LaserWriter returns a timeout error. We occupied a system for over two hours, and, after releasing it, PrintMonitor printed the file that had been spooled.

If you are seeing excessive timeout errors, we suggest changing the timeout limits. To do this, see the Tech Info Library article, "LaserWriter: How to Change the Manual Timeout".

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