



Tech Info Library

PATHWORKS: Where to Get DEC Support

Revised: 5/31/91
Security: Everyone

PATHWORKS: Where to Get DEC Support

=====

Article Created: 18 February 1991
Article Last Reviewed:
Article Last Updated:

TOPIC -----

Should PATHWORKS customers call Digital for support? If so, how?

DISCUSSION -----

PATHWORKS for Macintosh is supported by Digital. All Digital customers should call the Digital local office, or call Digital Atlanta Support Center (CSC). CSC can contact Apple Direct Response Center (DRC) to discuss the problems.

Problems that cannot be solved by Digital CSC will escalate to Digital CSSE, which can contact Apple Technical Communications to work on the problem. Digital CSSE and Apple Technical Communications will escalate problems to appropriate engineering personnel, if necessary.

For contact information, search the Technical Info library under "Digital Equipment Corporation" (DEC).

Copyright 1991, Apple Computer, Inc.

Tech Info Library Article Number:7020