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NCSA Telnet 2.3: Questions and Diagnosis

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TOPIC -----

I have a two problems regarding Telnet. I have been using Telnet rev 2.2 and recently upgraded to Telnet 2.3, which is now using MacTCP 1.01. I am using a LocalTalk connection to a Kinetics FastPath IV rev J. I have not yet upgraded these units for Phase 2 AppleTalk yet. Every time I try to transfer a file using FTP from my Sun system to the Macintosh, it hangs my machine.

The other new error happens when I am doing a Telnet session--I get NCSA Telnet error #1, program unexpectedly quit. It is independent of CPU (I am using system 6.0.5 on all systems). The problem showed up when I upgraded to Telnet 2.3. Have you heard of any problems like this one?

DISCUSSION -----

We haven't heard any problem like this. There are two versions of NCSA Telnet 2.3, one is Telnet without MacTCP, the other is Telnet with MacTCP. Here are some things to check:

- Make sure you're using the right version of NCSA Telnet 2.3. In this case, you must use NCSA Telnet 2.3 with MacTCP.
- Was MacTCP driver installed and configured properly?
- Was Kinetics FastPath software installed and configured properly?
- Try running "MacTCP Spy" from the Macintosh OS to see if MacTCP is up and running.
- From the Sun machine, try to use "ping", a generic UNIX network utility, to send an ICMP packet to the Macintosh machine to make sure they are talking to each other.

- Try to increase the NCSA Telnet 2.3 with MacTCP application memory size.
This is done via Get Info.

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