



Tech Info Library

PrintServer: Length Limit on Device/Zone Names

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Security: Everyone

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TOPIC -----

My Macintosh II is in a zone (Advertising/Professional Computers Zone) that is separated from the rest of our network by a bridge. The PrintServer captures the printer with no problems. I can see the PrintServer listed in the Chooser, and I can select the PrintServer, but when I try to print, it says "LaserWriter «PrintServer» could not be found..."

DISCUSSION -----

Your zone name may be your problem.

The Chooser supports a maximum of 31 characters for a device or zone name, and your name is 34 characters. When the additional device names are appended to the data packet to make a complete address string, the string gets truncated by a lower-level AppleTalk routine. At that point, the name string doesn't match the actual address, and a search for that device fails.

Shorten the zone name to something under 30 characters. Also check device names to verify that they, too, are under 30 characters.

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