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System 6.0.5: Can't print in MultiFinder

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Security: Everyone

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TOPIC -----

My Macintosh IIcx prints in Finder to a LaserWriter IINTX, but doesn't print in MultiFinder. Instead, I get the dialog message

a printmonitor error has occurred

I have checked cabling, reformatted the hard drive, and reinstalled System 6.0.5 (thinking I might have a virus problem). Nothing worked.

DISCUSSION -----

Because everything seems to work fine in the Finder, the hardware and most of the software is probably good. There are two more System resources that are pulled in when printing in the background under MultiFinder: Backgrounder and PrintMonitor. You may be experiencing a version incompatibility between these files. This is likely if you've recently upgraded your operating system.

We suggest replacing both of these files from a known-good 6.0.5 Printing Tools diskette. You can drag-copy them, but make sure you've booted your hard drive in Finder-only first. If you have a Spool folder in your System folder, throw that away too.

If that fails, try trashing and reinstalling the complete operating system using the Installer.

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