



# Tech Info Library

## EtherTalk: Troubleshooting Slow Performance

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EtherTalk: Troubleshooting Slow Performance

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### TOPIC -----

I am having problems with an EtherTalk card running very slow on my Macintosh. My EtherTalk software is version 2.01.

### DISCUSSION -----

The version that you are using should be fine, although there has been a slight upgrade to the driver in the new version, v2.02. This new version is installed by using the Network Products Installer disk and the EtherTalk 2.0 disk.

Make sure the network is properly terminated. Also, try a utility, such as Apple's Inter•Poll to track the network's performance. This will show if an unusual number of packets are getting damaged or lost.

Check software, network (termination, topology, etc.), and the card as well.

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