



Tech Info Library

Personal LaserWriter NT: Counter Keeps Resetting to Zero Problem

Revised: 7/1/92
Security: Everyone

Personal LaserWriter NT: Counter Keeps Resetting to Zero Problem

=====
Article Created: 14 May 1991
Article Last Reviewed: 1 July 1992
Article Last Updated: 1 July 1992

TOPIC -----

I have a Personal LaserWriter NT, and for some reason it does not count the pages printed, (that is, the first page out of the printer is always '0') -- and, for some reason, the printer cannot be renamed.

DISCUSSION -----

It sounds like the I/O board itself is having some trouble in firmware (ROM). Have an authorized Apple technician swap the controller board into another Personal LaserWriter to see if the problem follows the controller board. If so, you may need to have it replaced.

Copyright 1991, 1992, Apple Computer, Inc.

Tech Info Library Article Number:8214