

## **ImageWriter II: Problems Feeding Form Paper**

Revised: 9/3/91 Security: Everyone

ImageWriter II: Problems Feeding Form Paper

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TOPIC -----

My ImageWriter II's four-page form paper is falling out of the sprockets when feeding. I tried cleaning the platen and the bottom guide.

DISCUSSION -----

Assuming you're not using both the friction and manual feed settings simultaneously, there's really only one adjustment you can make: Reset the clear plastic paper guide that mounts on the ribbon carriage assembly.

The rule of thumb is: Loosen the paper guide and put your four-part form AND one additional piece of paper through the printer. Press the paper guide up to the mass of paper -- not too tight -- and tighten the guide's screws. This gives the proper clearance for the four-part form plus a slight amount for margin-of-error. You may also have to run your forms with the paper bail up (not riding the platen).

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