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ImageWriter LQ: Troubleshooting Color Ribbon Problems

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TOPIC -----

When I print a multi-page, multi-color color document on an ImageWriter LQ, each page prints in one color only. Each subsequent page prints in a different color.

DISCUSSION -----

Your printer is behaving as though it has a solid black ribbon. When a black ribbon is installed, the ribbon moves one line every page to distribute the wear on the printer ribbon.

The switch that tells the printer whether the ribbon is black or color may be broken. Check the operation of this switch manually, then have an Authorized Reseller check it with an Ohmmeter.

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