



Tech Info Library

PATHWORKS for Macintosh: Sources of Support

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TOPIC -----

Who supports PATHWORKS, Apple or DEC?

DISCUSSION -----

PATHWORKS for Macintosh is supported by Digital Equipment Corporation. All Digital customers should call the Digital local office, or call Digital Atlanta Support (CSC) at 1-800-332-8000. CSC can contact Apple Direct Response Center (DRC) to discuss the problems. Problems that can't be solved by Digital CSC escalate to Digital CSSE, which can contact Apple Technical Communications to work on the problem. Digital CSSE and Apple Technical Communications escalate problems to their engineering departments, if necessary.

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