



Tech Info Library

AppleCare: Serial Number Missing on CPU

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TOPIC -----

I need to put some kind of identification number on my Macintosh in order to purchase AppleCare. Apparently the identifying number on the rear of my Macintosh case was changed after it was repaired for a crack.

DISCUSSION -----

If the serial number is what is absent, you need to see a dealer to take of the problem. A dealer cannot perform warranty work or place equipment on AppleCare if the serial number is not present. You either need a new case with a serial number on it, or get a serial number generated which extremely hard to do.

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