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Macintosh II Family: Troubleshooting Power-On Problems (4/94)

Revised: 4/6/94
Security: Everyone

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TOPIC -----

When I shutdown my Macintosh II, I can't power it on again without unplugging the computer for about two minutes. What could be causing this?

DISCUSSION -----

Have an Apple Authorized Dealer try the following:

Check the battery levels on the logic board. The voltage should be 3.6VDC. If it is 3.3VDC or less, replace the battery. If the battery is fine, try another power supply (even if you've replaced it already) and a new keyboard.

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5 April 1994 - Reviewed for technical accuracy, revised formatting.

Support Information Services

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