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Macintosh IIsi: When 8-Bit Color Is Missing (12/93)

Revised: 12/2/93 Security: Everyone

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TOPIC -----

I have a Macintosh IIsi and 12-inch monitor. I see only four or 16 colors as selections in the control panel under monitors -- but I should have 8-bit color. What is happening here?

DISCUSSION -----

Here are a few suggestions that might cure your problem:

- Open the Monitors control panel. Click on the Options button. In the dialog box which appears, you can set aside more RAM for displaying colors. Click the button marked: "Up to 256 Colors/Grays" Click the OK button to return to the Monitors control panel.
- ZAP PRAM. Under System 6.0.x, hold down the Command-Option-Shift keys while selecting the control panel. Click OK. Under System 7.x, hold down the Command, Option, P and R keys while starting up your Macintosh. When the Macintosh restarts again, release the keys.
- Restart from a System Tools Disk. If you can then select
 8-bit color, trash and then reinstall the System Folder on the hard drive.
- If the above options don't work for you, you may have a problem with the Macintosh IIsi Logic Board.

Article Change History:

2 December 1993 - Added two alternatives for resolving issue and updated specifics.

17 July 1992 -

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