# Tech Info Library

## ImageWriter I: Troubleshooting with Macintosh Classic (2/96)

```
Revised:        2/5/96
Security:       Everyone


ImageWriter I: Troubleshooting with Macintosh Classic (2/96)


======================================================================

Article Created: 13 August 1991
Article Reviewed/Updated: 5 February 1996


TOPIC -----------------------------------------------------------

I cannot get my Macintosh Classic to work with my ImageWriter I.

DISCUSSION ------------------------------------------------------

Step 1
------
Make sure that the ImageWriter I printer's switch settings are
correct:

Switch 1

1-Off
2-Off
3-Off
4-Off
5-Off
6-On
7-Off
8-Off


Switch 2

1-ON
2-ON
3-OFF
4-XX


Step 2
------
Verify that you are using the correct cable. Cable part number 590-0555, or the
original Macintosh to ImageWriter DB-9 to DB-25 cable (part # 590-0169) with the
```

DB-9 to Mini DIN 8 Macintosh Peripheral Adapter cable (part # 590-0553) can be
used.

Step 3
------
From the Chooser, verify the following:
- ImageWriter driver is selected
- AppleTalk is off
- The correct port is selected

If this does not work, you may want to start looking for hardware failures:
Try the ImageWriter on another computer, then try another printer with your
computer.


Article Change History:
05 Feb 1996 - Added additional cable information.

Support Information Services

Copyright 1991-96, Apple Computer, Inc.

Tech Info Library Article Number:8674