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PrintMonitor Alerts: Conflict with LW Manual Feed (11/94)

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Security: Everyone

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TOPIC -----

I use manual feed to print to my Personal LaserWriter SC with background printing turned on. After the print job is finished, I get a dialog box stating, "Please bring PrintMonitor to the front. The Personal LaserWriter SC is waiting for a sheet of paper." If I insert a sheet of paper, I get a second printout of the last page printed, whether it's a 1-page or multi- page document.

Sometimes it asks for another sheet of paper over and over in an endless loop; other times, it asks only once or twice. Occasionally, if I load an extra sheet of paper before printing, I don't get this message and the page prints fine.

DISCUSSION -----

This is related to the PrintMonitor default Preferences settings. To correct the problem, use this procedure:

- 1) Launch the PrintMonitor application.
- 2) Choose Preferences from the File menu.

A Preferences window appears with three section:

- Show the PrintMonitor window when printing:
 - o Yes
 - o No

The default is No.

- When a printing error needs to be reported:

- o Only display diamond in Application menu
- o Also display icon in menu bar
- o Also display alert

The default is to show all displays.

- When a manual feed job starts:

- o Give no notification
- o Display icon in menu bar
- o Also display alert

The default is to give notification and display both icon and alert.

- 3) In the "When a manual feed job starts:" section, click the "Give no notification" button.

If you still have the problem after you've made this adjustment, change the settings in the "When a printing error needs to be reported:" section to "Only display diamond in Application menu" by clicking that button.

This problem seems to be caused by a conflict between alert messages and manual feed and may happen with other LaserWriter printers.

Article Change History:

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Support Information Services

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