



Tech Info Library

AppleTalk Remote Access: HayesConnect Requires Update (1/95)

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Security: Everyone

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TOPIC -----

I installed the AppleTalk Remote Access 1.0. There seems to be a conflict with my internal Hayes 2400M modem and the HayesConnect serial port redirector CDEV. When I try to connect with AppleTalk Remote Access, it informs me that another application is using the serial port. When I try to use AppleLink 6.1, and click OK to require the serial port, AppleLink quits and my Macintosh freezes. All goes well if I remove all AppleTalk Remote Access files.

Configuration:
- Macintosh IICx with 8MB memory
- System software version 7.0
- HayesConnect CDEV 1.0D

DISCUSSION -----

A bug exists in the HayesConnect serial port redirector. It is recommended that you contact Hayes Microcomputer for an update.

On AppleLink, you can find contact information for the various vendors by clicking the Library Index button to view the folder structure in the Tech Info Library. An alphabetic listing of vendors is in the Third Party Company Directory folder.

Article Change History:
31 Jan 1995 - Changed access privileges of article.

Support Information Services

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