



Tech Info Library

SUM: Don't Install on a Server

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TOPIC -----

I've received these two similar problem reports:

- 1) I have the SUM Shield INIT installed on my Macintosh. When I try to trash a file or folder while file sharing with another Macintosh, my system freezes.
- 2) I have the SUM Shield INIT installed on my server. Whenever I try to trash anything on the server from a Macintosh on the network, I get an error message saying that the item could not be found.

DISCUSSION -----

According to Symantec, the solution is to not install SUM on a server. This problem happens when both the client and the server have the SUM Shield INIT in their System Folders. The SUM software is not intended for use on a server.

On AppleLink, you can find contact information on Symantec by clicking the "Library Index" button in the lower-center of the Tech Info Library search window, then opening the "Third Party Company Directory" folder.

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