



Tech Info Library

Macintosh: Troubleshooting System Bombs (2 of 3)

Revised: 7/23/92
Security: Everyone

Macintosh: Troubleshooting System Bombs (2 of 3)

=====

Article Created: 15 January 1992
Article Last Reviewed: 22 July 1992
Article Last Updated:

TOPIC -----

This article lists some of the common causes of system bombs.

DISCUSSION -----

Incompatible Software

Many pieces of software (System, INITs, Applications) are loaded into memory and run at the same time. System bombs occur if the versions of the software aren't compatible. You may call the application's manufacturer to find out if the software is compatible with your system and the other software you are running. You can find versions of programs, INITs, and the System file by selecting the file's icon at the Finder and choosing Get Info from the File menu.

Corrupt Software

Sometimes a piece of software may become corrupted. Events that can corrupt files include:

- Not choosing Shut Down before turning off your Macintosh.
- SCSI data line problems can corrupt software or even the format of your hard disk.

Viruses

A virus is seldom destructive, but can do any of the following:

- Display messages.
- Corrupt software.

- Change software or hardware settings.
- Cause system bombs.

The Tech Info Library contains several articles about viruses and their symptoms.

Hardware Problems

In a few cases, certain hardware problems may cause system bombs. Using peripherals or expansion cards that aren't fully compatible with the computer can cause bombs. Bad or insufficient memory may also cause bombs.

Copyright 1992, Apple Computer, Inc.

Tech Info Library Article Number:9406