Tech Info Library

PowerBook Series: Conditions that Block Sleep Mode (7/95)

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Security:       Everyone
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TOPIC ---

My Macintosh PowerBook won't go into the Sleep mode when the PowerBook AC
Adapter is plugged in.

DISCUSSION --

Here are the conditions under which the PowerBook computers will not go
into Sleep mode:

Software

- The "Stay Awake when plugged in" box is checked in the Portable control
  panel.

- The PowerBook is connected to a network, or has network volumes mounted.

- File Sharing is enabled.

- AppleTalk is active, and the AC Adapter is plugged in.

- AppleTalk Remote Access is installed and the "Answer Calls" option is
  selected.

- Update SCSI driver with formatting software.

- Verify that third-party hard drive supports the sleep function.

- Verify that the formatting software is compatible with the system version
  on the PowerBook; update if appropriate.

- Some third-party applications keep the CPU busy, not allowing idle

processor time for sleep to occur.

• If you have any 7.5 Apple Guide help file open.

Hardware

• Check for failure of hard drive or hard drive cable.

• Check for possible logic board failure.

If none of these conditions is present, you may have a system software problem.
Try re-installing the system software.

Article Change History:
21 Jul 1995 - Added information about 7.5 Guide files.
15 Apr 1994 - Additional possible causes added to article.

Support Information Services

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