



Tech Info Library

PowerBook: Error -39 May Be Corrupted Fax Monitor Pref File 6/92

Revised: 5/16/94
Security: Everyone

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Article Created: 29 June 1992

TOPIC -----

I'm using a Macintosh PowerBook 140. When I try to install a new cover page using the Fax Cover application, I get an error -39.

DISCUSSION -----

The -39 error is an end-of-file error that can be caused by a corrupted Fax Monitor Pref file.

The Fax Monitor Pref file stores the Fax Cover Library information, which includes the name and path information of the Fax Cover files. This file can be corrupted if the system encounters an error during creation or modification of the file.

To correct the problem:

- 1) Remove the Fax Monitor Pref file from the Preferences folder in the System Folder.
- 2) Run the Fax Cover application to reinstall the cover pages into the Fax Cover Library.

The Fax Cover application creates a new Fax Monitor Pref file.

You should now be able to fax a document with the Fax Sender and select your cover pages.

Support Information Services

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Tech Info Library Article Number:10422