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PowerBook & Portable: Cracked AC Adapter Warning 7/92

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Security: Everyone

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TOPIC -----

This article discusses a problem with some AC Power Adapters that may damage the logic board fuse on a Macintosh PowerBook, Macintosh Portable, or Backlit Macintosh Portable.

DISCUSSION -----

The suspect power adapters have chipped or cracked plastic insulation on the plug that attaches to the logic board. This chipped or cracked insulation could let the ring and tip leads of the connector short together and destroy the fuse. The connector can blow the fuse even if the power adapter is not plugged in to AC power -- the connector itself shorts the fuse.

If you find a power adapter with chipped or cracked insulation between the tip and ring leads on the connector, DO NOT USE IT. A visual check is all that is needed to confirm the problem.

Return any suspect power adapter to your local authorized service provider for replacement.

Support Information Services

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