

LaserWriter Driver 7.x: Problem Printing Linked Files

Revised: 1/21/93 Security: Everyone

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TOPIC -----

A customer is having a problem when printing merged Extended PostScript (EPS) files from FrameMaker or Microsoft Word to a LaserWriter.

Using System 6 LaserWriter print drivers, they could print up to 10 EPS files at a time. Each file would be named "PostScript#" (where # is the number of the file, from 0-9).

When they use LaserWriter 7.x drivers in Microsoft Word, the first document is printed to a file and the remaining files are sent to the printer. When using the same drivers with FrameMaker, the system hangs or crashes.

DISCUSSION -----

Printing linked or merged files is a known problem with the LaserWriter print drivers and is more fully discussed in Macintosh Technical Note #312. Here is a brief explanation of the problem:

The Printing Manager call, PrJobMerge, is responsible for printing merged or linked files. This call is implemented by the currently chosen printer driver. Since the printer driver may store job-specific printing information anywhere in the print record, only the printer driver can correctly merge this into a destination print record.

LaserWriter print driver version 7.x does not correctly merge all print job-related data (such as the number of copies requested) into the destination print record. As a result, the job may not print properly.

Also, in LaserWriter driver version 7.x, PrJobMerge destroys all the print job-specific information in the source print record after it fails to copy this information into the destination print record.

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The best workaround is to unlink your files and print them separately. Copyright 1993, Apple Computer, Inc.

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