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Powerbook Modem: International Questions 11/92

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TOPIC -----

Four questions about PowerBook modems:

- 1) Can a U.S. customer order the international version of the modem (DAA jack)?
- 2) Is a cable adapter available to allow a DAA-based cable to connect to an RJ-11-based U.S. modem?
- 3) Does the AppleTalk Remote Access scripting kit provide details on scripting CCLs for international travel?
- 4) Is there a good source of information on international modem use?

DISCUSSION -----

- 1) No, the International version of the modem can be purchased only overseas.
- 2) From a technical standpoint, the U.S. modem will work in many countries with the proper cable adapter: RJ-11 to local adapter. However, because the modem has not been adapted to meet local regulations nor certified by the appropriate agency -- Apple cannot recommend this solution. The same is true for the reverse scenario: using the international modem in the U.S.
- 3) The AppleTalk Remote Access Scripting Kit provides information only on how to create a CCL (modem script). Dealing with international connections requires more modem hardware knowledge in order to accommodate the country's phone system: for example, how to set the modem's registers appropriately to ignore the dial tone. The Appendix of the Macintosh PowerBook Modem User's Guide is a good place to start for information on configuring the modem.

- 4) To find the PTT international requirements, take a look at the CCITT Net 4 specification. It is a collection of all European PTT specifications and covers almost all the world (many countries recognize, or are close to, the Net 4 specification).

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