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Performa: Cure for Unsuccessful Startup After Restore (3/93)

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TOPIC -----

When I restored the backup software to my Performa, on the next startup attempt a picture of a diskette with a flashing question mark appeared, and nothing further happened. What do I do now?

DISCUSSION -----

The Restore process should complete its procedure automatically, but it is not always successful. If you can't startup after a Restore, follow these steps:

1. Restart the computer with the Utilites diskette.
2. Move the System suitcase or the Finder out of the System Folder, then move it right back into the System Folder. If your folders are arranged in Icon view, you should see a small image of a Macintosh appear inside the System Folder icon.
3. Restart the computer again.

Another reason for the unsuccessful startup may have been that the corrupt system was not replaced during the restore process. This could happen if you were presented with the dialog, "The item 'System' on your computer is newer than the one on the backup diskette. Do you want to replace it with the older one or keep the newer one?" and you chose not to replace it with the older version.

If this happened, restore again, this time making certain to choose "Replace newer with older."

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