



Tech Info Library

Personal LaserWriter NTR: Some TrueType Fonts Won't Print 7/93

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Security: Everyone

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TOPIC -----

I have a Personal LaserWriter NTR that won't print three of my TrueType fonts: Old English, Oxford, and Zeal (these are fonts that came with my printer). It won't print in Microsoft Works 3.0, Microsoft Word 4.00c or PageMaker 4.2. If a document contains one of these fonts on page two, it only prints page one. I tried turning extensions off, but that didn't work. My printer whirs, the busy light blinks, then stops, then the light blinks again and stops.

The printer prints all other fonts just fine in all my applications.

I'm using a Macintosh LC II running System 7.0.1. No other devices are connected to this printer.

DISCUSSION -----

This problem can be resolved by upgrading to version 7.1.2 of the LaserWriter driver.

This assumes you are currently using version 7.1.1 of the LaserWriter driver. This is a known problem with version 7.1.1 and is mentioned in an article in the Technical Information Library titled, "LaserWriter Driver 7.1.1 and 7.1.2: Differences."

The article reads:

"Fix for a very rare bug when printing to a Personal LaserWriter NTR with some TrueType fonts: the printer purges the current job and restarts."

If you have access to AppleLink, you can find a copy of the 7.1.2 driver by following this path:

Software Sampler
 Apple SW Updates
 Macintosh
 Printing Software
 LaserWriter (7.1.2)

NOTE: If you are using a Performa 400, 405, or 430, you may run into the same problem.

Article Change History:

07/12/93 - Revised to include Performa series information.

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