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Quadra 800: Jumper Controls System ID and System Software (2/95)

Revised: 2/15/95
Security: Everyone

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Article Created: 1 June 1993
Article Reviewed/Updated: 15 February 1995

TOPIC -----

I have a Quadra 800 that generates an error at start up stating that a newer version of System Software must be used on this computer. System Software 7.1 is already installed and has the correct enabler.

The Quadra 800 won't start up from the Install Me First or Disk Tools disks. This began happening after additional RAM was installed, but it has also happened after installation of VRAM and after installation of internal SCSI devices.

DISCUSSION -----

Connector J25 on the main logic board, which is the connector for the power LED, has a pin jumpered to indicate the computer's ID. If this cable assembly is not attached to the logic board correctly, the Quadra 800 may identify itself as a Quadra 650 or fail to boot with an error about incorrect system software.

Check to see that the cable assembly is in place, and that the wires in the assembly are making the necessary connections. The jumper connects pins 2 and 3 of the Power LED connector. Pin 1 of the connector is closest to the back of the computer.

Article Change History:
15 Feb 1995 - Added info on why Quadra 800 would identify itself as a Quadra 650 in the About this Macintosh box.

Support Information Services

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Tech Info Library Article Number:12240