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Performa: Apple Restore Backup Made With MS-DOS Disks (10/94)

Revised: 10/11/94
Security: Everyone

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TOPIC -----

Sometimes, after backing up your Performa's hard disk with Apple Backup, you may find that you need to restore the hard disk to its original state. If you try performing a Restore, and the Performa does not recognize your set of backup floppy disks, it doesn't mean that your backup is gone.

DISCUSSION -----

Why the Disks Aren't Being Recognized =====

Your backup floppy disks may have come preformatted for MS-DOS machines. However, your Macintosh Performa comes with a control panel called PC Exchange that lets you read and write to MS-DOS formatted disks. So, when you made your backup, the Performa was able to read the disk format and write your backup to it. But now, starting up from the Utilities disk, your backup floppy disks are not recognized because the PC Exchange control panel is not present.

Here are two different work-arounds that let you use your current backup. One tells how to create a new Utilities disk which contains PC Exchange, while the other describes how to restore from your backup after formatting your backup disks. There's also a section on reformatting your backup floppies if you do NOT need to restore from your MS-DOS disks.

Workarounds =====

The first work-around is to put a copy of PC Exchange onto the Utilities disk, then use the backups you made to the MS-DOS disks. To do this, follow these steps:

- 1) Make a copy of your Utilities disk. Drag every icon on the copy

into the Trash, except the System Folder (including its contents) and Apple Restore.

- 2) Copy the PC Exchange control panel from your Performa into the Control Panels folder of your Utilities disk copy.
- 3) Run Apple Restore from the copied Utilities disk as you normally would. You should be able to restore your backup from the MS-DOS formatted disks.

Another work-around is to remove the backup files from your disks, reformat the disks to Macintosh format, then copy the backup files back to the disks. To do this, follow these steps:

- 1) Insert the first backup disk into your Performa, then open the PC floppy disk icon by double-clicking.
- 2) Drag the Apple Backup archive file from the floppy disk to your hard disk.
- 3) Re-initialize the disk to Macintosh format.
- 4) Drag the Apple Backup archive file from your hard disk to the floppy disk, then eject the floppy.
- 5) Repeat these steps for each of the MS-DOS formatted backup disks.
- 6) Remove the Apple Backup archive files from the hard disk by dragging them into the Trash.

If you have problems with either of these workarounds, contact the Apple Assistance Center at 1-800-SOS-APPL (767-2775).

Reformatting the MS-DOS Disks =====

If you don't need to do a restore, then you can reformat the DOS disks by selecting Erase Disk from the Special Menu. If PC Exchange is loaded at the time, you are given an option of how you want the disks formatted. Choose the Macintosh disk option. If you have questions about using PC Exchange, read the "Macintosh PC Exchange User's Guide" that came with your computer.

Article Change History

- 11 Oct 1994 - Reviewed and updated with current information
- 30 Jun 1994 - Changed the title to better reflect the contents
- 25 Oct 1993 - Added another diskette recovery method

Support Information Services

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