

LaserWriter Driver 8.0: A4 errors in LaserWriter PPD (6/93)

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TOPIC -----

Previously, I had no problem printing to an original LaserWriter with an "A4" cassette using LaserWriter driver 7.1.2. I have since upgraded to LaserWriter driver version 8.0 and now there isn't an "A4" cassette option in Page Setup. I am using the "LaserWriter" PPD (PostScript Printer Description) file.

As a workaround, I manually select the PPD file in the LaserWriter 8.0 driver, and click "Use Generic." I am able to select the "A4" paper size in the Page Setup dialog box, however, if I close the Page Setup dialog box and reopen it, the paper size indicated is "Other" and not "A4". Why?

DISCUSSION -----

The fundamental problem here is that the "A4" paper size is not included in the "LaserWriter" PPD as an option. We have reported this as a bug to engineering.

We were also able to verify the problem with "A4" switching to "Other" in Page Setup while using the Generic PPD. This has been reported to engineering as a separate bug. Upon speaking with engineering, "Other" is being substituted because of an anomaly between the driver and the PPD on the A4 page specification.

Until these bugs are fixed, a suggestion would be to use the Generic PPD (ignoring that "Other" is substitued) or use the LaserWriter 7.1.2 driver.

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