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ARA Answer Problem With Dayna EtherPrint (7/93)

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TOPIC -----

I'm getting the following error message when I try to turn on answering in AppleTalk Remote Access (ARA), "A Remote Access Setup error has occurred. Unable to acquire AppleTalk node on current network."

I'm on LocalTalk, connected to an EtherPrint. When I disconnected the LocalTalk cable from the Macintosh, everything worked OK.

DISCUSSION -----

We checked with Dayna, and it turns out that they have seen this problem before. It may be due to ROM revisions in the EtherPrint. The best solution is to refer the customer to Dayna. Dayna Tech Support told us this can usually be solved by powering down the computer and the EtherPrint. Then set the EtherPrint to AppleTalk Phase 1, power it up, power it down again, reset it to AppleTalk Phase 2, and then power it back up again.

To locate a vendor's address and phone number, use the vendor name as a search string.

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