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Quadra 950 & Digidesign Pro Tools: Use Serial Switch (7/93)

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Security: Everyone

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TOPIC -----

A Macintosh Quadra 950 is giving frequent Type 1 errors when using Pro Tools from Digidesign. There is a Digidesign Nubus card installed in the Quadra. We have tried reinstalling the system software, which did not solve the problem. Is there a problem with the hardware or software from Digidesign?

DISCUSSION -----

When using Pro Tools from Digidesign with a Macintosh IIcx, Quadra 900, or Quadra 950, you must set the Serial Switch control panel to compatible mode. This is the case even if the serial ports are not in use at the moment, since the Pro Tools program attempts to configure the ports as soon as you launch it. (Other programs may not configure the serial ports immediately, thus the errors not show up right away. Still other programs won't need Serial Switch set to compatible mode at all.)

After changing the mode in the Serial Switch control panel, you'll need to restart your system.

The most recent version of Serial Switch is 1.1.

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