



# Tech Info Library

## Quadra 950: MicroNet Raven•040 Disk Array (9/95)

Revised: 9/21/95  
Security: Everyone

Quadra 950: MicroNet Raven•040 Disk Array (9/95)

=====  
Article Created: 2 August 1993  
Article Reviewed/Updated: 21 September 1995

TOPIC -----

MicroNet has several models called Raven•040. MicroNet Raven•040 Disk Array is model number Q9i/i-1030R.

This article tells you what to do if you turn on a Macintosh Quadra 950, see the happy Mac, but it doesn't boot and there's no "Welcome to Macintosh."

DISCUSSION -----

Insert the Disk Tools disk. If it loads or boots, is the MicroNet hard disk icon visible below the Disk Tools Disk?

- If yes, then reinstall system software.
- If no, then you may need to reinstall the MicroNet drivers or reinitialize the disk. The Apple HD SC Setup program WON'T work. You must use the MicroNet Utility disk supplied with your system. The utility is too large to fit on a single floppy disk with enough system software to create a bootable floppy disk.

You have two choices:

- Connect another hard disk drive to the external SCSI port. Restart with the Disk Tools disk and then copy the Disk Tools to the hard disk. Restart, letting the system reboot from the hard drive. Run MicroNet's Utilities from the disk or copy them to the hard disk. See MicroNet's manuals for instructions on using their utilities.
- You can run the utilities and the system from two separate disks (20 or more disk swaps may be necessary). This isn't recommended, but will work in an emergency when no external disk drive is available.

IMPORTANT: Close the Disk Tools window before choosing eject from the Finder Menu (an open window may keep the disk from ejecting without requesting the same disk back).

To locate a vendor's address and phone numbers, use the vendor name as a search string.

Article Change History:

21 Sep 1995 - Made minor changes and formatting corrections.

Support Information Services

Copyright 1993-95, Apple Computer, Inc.

Tech Info Library Article Number:12834