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Express Fax Modem: Fax Icon Crossed Out (8/93)

Revised: 7/8/94
Security: Everyone

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TOPIC -----

When I boot up on my PowerBook Duo, the Fax INIT for my Apple Express Fax Modem appears with an X through it. The modem INIT still works fine, but I can't send faxes.

DISCUSSION -----

It sounds like an earlier system crash corrupted the Express Fax Preference file. You can fix it by throwing away the Fax Terminal Preference file in the System Preferences folder. You can restore it from the original software disks.

This problem was common to early versions of Apple Express Fax software, but has since been corrected in the 1.0.4 version.

Support Information Services

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