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AppleShare 3.0 Commonly Asked Questions (9/94)

Revised: 9/29/94
Security: Everyone

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Article Created: 27 September 1993
Article Reviewed/Updated: 29 September 1994

TOPIC -----

This article presents commonly asked customer questions about AppleShare 3.0, and the answers.

DISCUSSION -----

- Q) Some of the user names are "grayed out" in the User List. What's wrong?
- A) The login for those users is disabled. The Administrator, within the Admin application, must enable each user's login.
- Q) How do I remotely administer my AppleShare server?
- A) Apple doesn't provide a way to administer AppleShare 3.0 remotely. You must do administration tasks at the server or remotely via a third-party product.
- Q) The users on the network can't see the server. What's wrong?
- A) Ensure that you've done the following:
- Launched the File Server
 - Shared the volumes
 - Given users appropriate access
- Q) Should I install the workstation software for AppleShare 3.0.1 on my workstations?
- A) You should install the AppleShare 3.0.1 workstation software, unless the workstations are running System 7.1. This version has many new features.
- Q) What can I do to maximize the performance of AppleShare 3.0?

A) Check the following:

- Make sure that AppleShare is the only application running on the server.
- Set the Remote User Activity Meter to 100%.
- Set the RAM cache between 1024K and 2048K.
- Eliminate any third-party extensions.

Increasing the memory partition for the AppleShare File Server application won't affect performance.

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Article Change History:

29 Sep 1994 - Reviewed for consistency and added Fax information.

17 Nov 1993 - Retitled, edited.

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Tech Info Library Article Number:13457