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PowerTalk: Troubleshooting Common Problems (9/93)

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TOPIC ---

This article describes common problems and solutions when using
PowerTalk.

DISCUSSION --

Registration problems

Problem: You get a dialog box reporting that there is someone else with
         your name in the same catalog. The two names are differentiated
         by a creation ID.

Solution: Check with your administrator to be sure which creation ID is
          yours.

Access to catalogs and services

Problem: You can't find the Key Chain icon or you've thrown it away.

Solution: To create a new Key Chain, go to the PowerTalk Setup control
          panel and click the Key Chain button.

Problem: You can't find the Mailbox or the Catalogs icon.

Solution: PowerTalk is probably turned off. Go to the PowerTalk Setup
          control panel and activate PowerTalk.

Problem: AppleTalk or PowerShare catalogs are dimmed in the Catalogs
          window.

Solution: Go to the Chooser and activate AppleTalk.

Problem: You get a message that the system can no longer access a server

on your network. In some cases a Resolve button appears in the notification dialog box.

Solution: Click the button to reconnect. Check the cable connection on the back of your computer.

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