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System 7.x: Third-Party Keyboard Startup Difficulties (10/93)

Revised: 10/1/93
Security: Everyone

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TOPIC -----

I have a third-party keyboard, and I can't boot with extensions off,
nor zap the PRAM.

DISCUSSION -----

First, make sure the Caps Lock key ISN'T depressed.

Second, wait until the Happy Mac appears. The correct key combination
has to be held down after the Happy Mac and before the "Welcome to
Macintosh" screen. This is usually a one-second window. This is
necessary since some third-party keyboards aren't recognized until a
few seconds after the Macintosh is turned on.

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