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PageMaker 5.0: Faxing From Within the Application (7/94)

Revised: 7/21/94
Security: Everyone

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TOPIC -----

I cannot fax from PageMaker 5.0 with Express Modem Fax Sender software. The following symptoms occur whether I'm using Fax Sender software on a GeoPort Telecom Adapter, an Express Modem on a 68K or Power Macintosh system, or on an Express Modem in a PowerBook.

Symptoms:

When I use the fax shortcut (pressing Control and Shift keys while selecting Fax from the File Menu), the following message appears:

"Cannot build printer list. No valid PPD files were found.
Check the 'Printer Descriptions' folder in the System Folder. Continue."

If I select 'Fax Sender' in the Chooser, then try to Fax from the File Menu, the print dialog box appears and hangs when I press the Print button.

If I hold down the option key while selecting Print from the File Menu, the machine hangs.

DISCUSSION -----

Use this workaroud when faxing documents from PageMaker 5.0 using Fax Sender software:

- 1) Use the Fax Sender as you would with any other application. Open the Chooser and select 'Fax Sender'
- 2) Select 'Fax' from the File Menu and press the 'Setup' button in the print dialog box.
- 3) The 'Fax Sender Page Setup' dialog box now appears. Make any changes necessary. Press 'OK'
- 4) The 'Fax Sender' dialog box now appears. Type in the fax receiver's phone number or choose one from the address book.

5) Press 'Send' to transmit the document.

Article Change History:

21 Jul 1994 - Updated article. Included more specific instructions.

Support Information Services

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