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Portable StyleWriter: Printing Difficulty and PowerBooks (11/93)

Revised: 7/8/94
Security: Everyone

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Article Created: 12 November 1993

TOPIC -----

I am having trouble printing from my Macintosh PowerBook 170 to a Portable StyleWriter.

Here are some specific question I have:

- 1) Does the Powerbook have to be turned on before the Portable Stylewriter?
- 2) Does the Powerbook have to stay awake while the Portable Stylewriter is printing?
- 3) How does the Spoolmaster react when you change applications after it has started to print?

DISCUSSION -----

Here are the answers to your questions:

- 1) Does the Powerbook have to be turned on before the Portable StyleWriter?

ANSWER: No. The only thing you must do is make sure that if the Portable StyleWriter is connected to the printer port, you should have Appletalk turned OFF. Otherwise, the Portable StyleWriter will print gibberish when the computer is turned ON, this is because Appletalk sends out packets as part of its initialization.

- 2) Does the Powerbook have to stay awake while the Portable StyleWriter is printing?

ANSWER: Yes, otherwise the current line being printed will look "warped." Unfortunately, there is no code in Spoolmaster to warn users about putting Powerbooks to sleep while printing.

3) How does the Spoolmaster react when you change applications after it has started to print?

ANSWER: We were unable to verify any problems while switching out of Spoolmaster. We even had our PowerBook Control Panel set to "Maximum Conservation," and did not have any trouble printing. The only suggestion we have is to try a clean install of system software (by throwing away the old System Folder first).

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Tech Info Library Article Number:13919