



Tech Info Library

Newton Fax Modem: No Modem Connected Message (11/93)

Revised: 11/15/93
Security: Everyone

Newton Fax Modem: "No Modem Connected" Message (11/93)

=====
)Article Created: 15 November 1993

TOPIC -----

I connected my Newton Fax Modem to my Newton MessagePad and to the telephone line. When I try to dial a phone number with the modem, my Newton displays the message "No Modem Connected."

What do I do now?

DISCUSSION -----

If you see the message "No Modem Connected" when you try to dial a phone number, follow these steps:

- 1) Reset your Newton by pressing its reset switch.
- 2) Check your Fax Modem's power source. If the battery status light (the red LED) is on, your batteries are low. Replace the batteries or connect the AC adapter.

Note: If the Fax Modem's batteries are completely discharged, the LED won't light.

- 3) Reset your Fax Modem by removing the batteries and disconnecting the AC adapter. Then replace the batteries and/or reconnect the AC adapter.

This will reset the internal modem circuitry. Your Fax Modem should now work.

Copyright 1993, Apple Computer, Inc.

Tech Info Library Article Number:13947